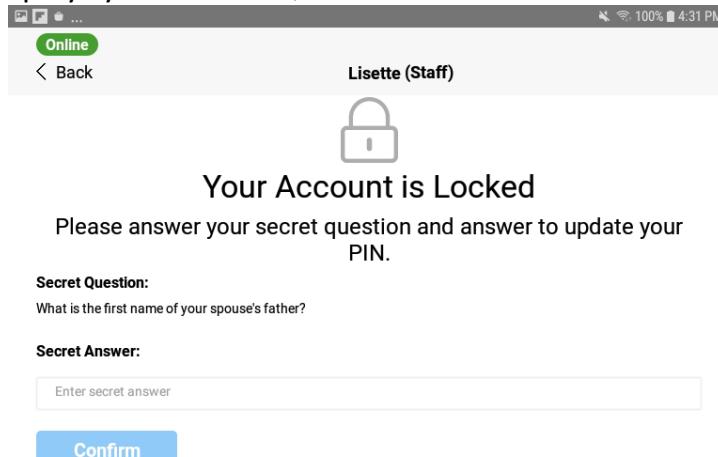


KinderSign – Unlock Account without Self Reset Set Up

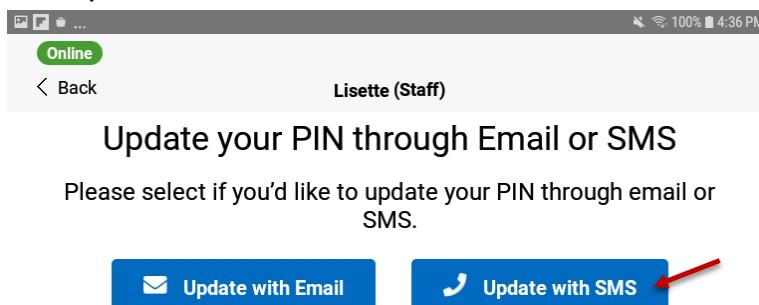
- A** After entering your PIN incorrectly too many times, KinderSign notifies you that **Your Account is Locked** and displays your **Secret Question**.



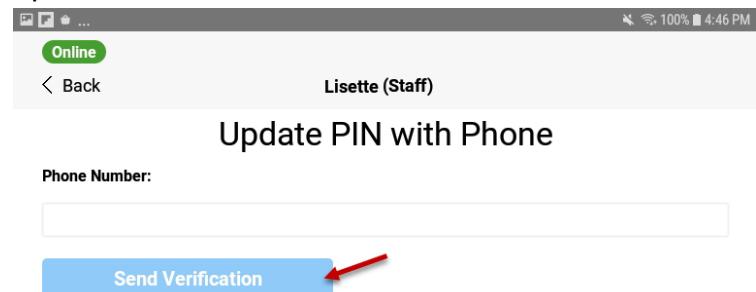
- B** Enter the answer to your **Secret Question**. Tap **Comfirm**.



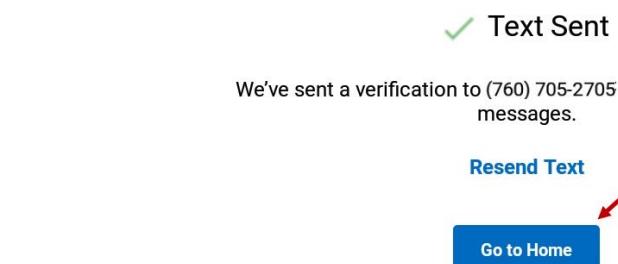
- C** The **Update your PIN through Email or SMS** screen appears. Tap **Update with Email** or **Update with SMS** to select your desired verification method.



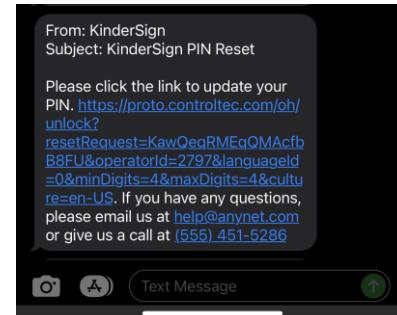
- D** Tap **Send Verification** after entering an email address or a telephone number.



- E** The **Email Sent** or **Text Sent** screen appears confirming a link was sent to your email address or phone number. Tap **Go to Home** to go to main menu.



- F** A **Verification Email** or **Verification Text** will be sent with a link depending on your previous selection. Click on link to reset your PIN.



G

Enter your new 4-digit PIN. Re-enter your 4-digit PIN and tap **Update PIN**.



English

Select a new PIN

Choose a new PIN to enter attendance

PIN

4 Digit PIN

Confirm PIN

Update PIN

H

A notification appears showing a successful PIN change.

I

Reopen KinderSign and enter your 10-digit telephone number, then enter your new PIN to successfully login.