

KinderSign – Resetting PIN

- A** Use the keypad to enter your 10-digit telephone number. Tap **Next**.

A keypad with circular buttons for digits 1 through 9, 0, and 'Clear'. A 'Delete' button is also present. Below the keypad is a blue 'Next' button.

- B** Click on **Change PIN**.

The screenshot shows a mobile app interface with a status bar at the top (6:41, Online). Below the status bar is a header with a back arrow, 'Jonathan Corbett (Sponsor)', and a 'Change PIN' link with a red arrow pointing to it. The main text says 'Enter your PIN'. Below this is a keypad with digits 1-9, 0, 'Clear', and 'Delete'. At the bottom is a blue 'Verify' button.

- C** Use the keyboard to enter the answer to your secret question. Tap **Confirm**.

The screenshot shows a mobile app interface with a status bar at the top (1:55, Online). Below the status bar is a header with a back arrow and 'PIN for Jonathan Corbett'. The main text says 'Please answer secret question'. Below this is a 'Secret Question:' section with the text 'What is the name of your favorite childhood friend?'. Below that is a 'Secret Answer:' section with a text input field labeled 'Enter secret answer'. At the bottom is a blue 'Confirm' button.

- D** Enter your new 4-digit **PIN** and tap **Confirm**.

The screenshot shows a mobile app interface with a status bar at the top (2:00, Online). Below the status bar is a header with a back arrow and 'Jonathan Corbett (Sponsor)'. The main text says 'Please enter a new PIN'. Below this is a keypad with digits 1-9, 0, 'Clear', and 'Delete'. At the bottom is a blue 'Confirm' button.

- E** Re-enter your new 4-digit **PIN** and tap **Confirm** again.

- F** KinderSign takes you back to the initial screen where you will enter your 10-digit telephone number.