KinderSign – How to Create a Parent/Sponsor PIN and Secret Question/Answer

If you are logging into KinderSign for the first time, you need to create some security settings to verify your identity.

A Use the keypad to enter your 10-digit telephone number. Tap **Next**.

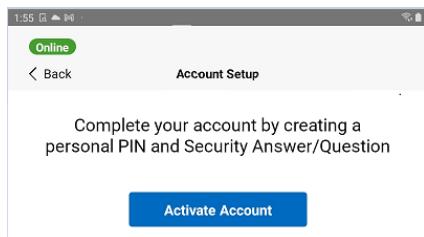| 1	2	3
4	5	6
7	8	9
Clear	0	Delete

Next

B If the tablet does not recognize the telephone number, you will receive a message informing you that it was entered not found and asking if you would like to register that number as a Parent/Sponsor?

Phone number not found!

The phone number you entered (854) 325-6933 was not found, do you wish to register this number as a sponsor?
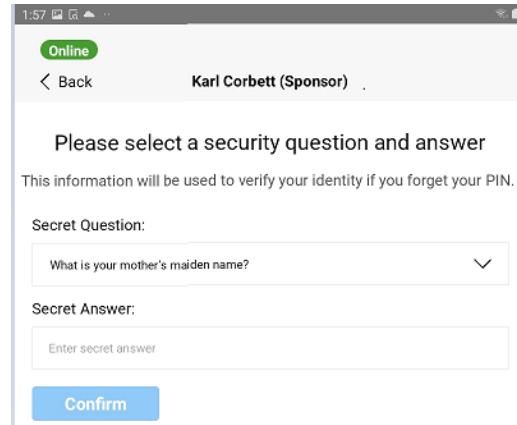
Yes   No

C Tap **Yes** to refresh the device automatically with the latest information or **No** to re-enter the telephone number. If the message still appears after refreshing, then the phone number doesn't exist in the system.

D Once updated, you will receive a message indicating that your security settings are incomplete. Tap **Next**.

1:55
Online
< Back   Account Setup

Complete your account by creating a personal PIN and Security Answer/Question

Activate Account

E Tap on the drop-down arrow to select the *Secret Question* you would like to use to verify your identity. Tap on the *Secret Answer* field and enter the secret answer. Tap **Confirm**.

1:57
Online
< Back   Karl Corbett (Sponsor)

Please select a security question and answer
This information will be used to verify your identity if you forget your PIN.

Secret Question:
What is your mother's maiden name?   ⌄

Secret Answer:
Enter secret answer

Confirm

F KinderSign returns to the keypad to create your *PIN*. Enter your 4-digit *PIN* and tab **Next**. Re-enter the 4-digit *PIN* and tab **Verify** to confirm.

Please select a PIN

1	2	3
4	5	6
7	8	9
Clear	0	Delete

Next

G KinderSign returns to the telephone keypad and is ready for you to login using your telephone number and new *PIN*.

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