

KinderConnect – Unassociate a Device from KinderSmart

It is necessary to unassociate registered smartphones when a Parent/Sponsor no longer uses them or if the device is lost/stolen.

A Press **Search** under Sponsor.

Sponsor ▾

- Search
- Detail
- Account
- Merge

B Enter the search criteria into the available fields. From the **Search Results**, click on the name of the Caretaker/Sponsor you would like to review.

C Review **Registered devices** table on the lower portion of the screen.

Sponsor Detail

New Delete Save Cancel Merge Audit Print KinderSmart Registration Form Merged Sponsors Upload Picture Delete Picture

Sponsor ID: 1478

First Name: * Alexandria

Middle Name:

Last Name: * Abba

Sponsor Type: * Parent ▾

Phone Number: (412) 412-4122

SMS Phone Number:

Email Address:

CIN:

Inactive: ☐

Region: * Ruth ▾

Sponsored Children: * [Add Children](#)

Child Name	Relationship to Child	Delete
Abba, April	Parent ▾	
Abba, Baby	Parent ▾	
Adams, Wendy	Babysitter ▾	Delete
Corbett, Cassie	Relative ▾	Delete

Registered Devices:

Device ID	Description	Status	Status	Delete
67	Android Tablet	Active	1	Delete

D In the **Registered devices** table, locate the device that you would like no longer associated with the Parent/Sponsor.

My registered devices:

Device ID	Description	Status	Delete
55	iPhone	Active	Delete

E Click **Delete**.

F Press **Save**.

For more information, visit <https://edlinkinfo.com>, email us at supportLA@kindersystems.com or call us at 1-888-829-9258.