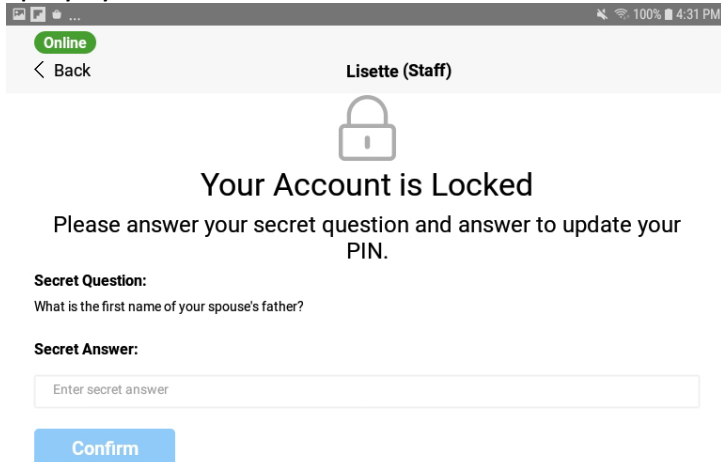


KinderSign – Unlock Account without Self Reset Set Up

- A** After entering your PIN incorrectly too many times, KinderSign notifies you that **Your Account is Locked** and displays your **Secret Question**.



- B** Enter the answer to your **Secret Question**. Tap **Confirm**.

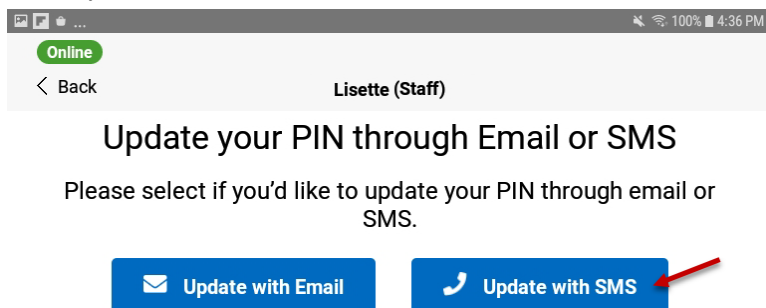
Secret Question:
What is the first name of your spouse's father?

Secret Answer:

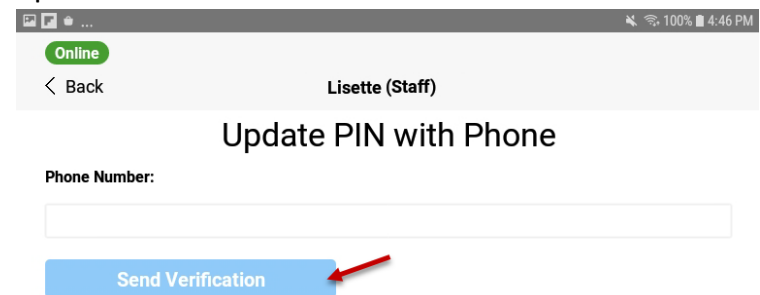
Enter secret answer

Confirm

- C** The **Update your PIN through Email or SMS** screen appears. Tap **Update with Email** or **Update with SMS** to select your desired verification method.



- D** Tap **Send Verification** after entering an email address or a telephone number.



- E** The **Email Sent** or **Text Sent** screen appears confirming a link was sent your email address or phone number. Tap **Go to Home** to go to main menu.

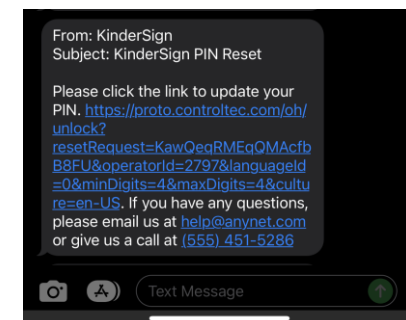
✓ Text Sent

We've sent a verification to (760) 705-2705 Please check your text messages.

Resend Text

Go to Home

- F** A **Verification Email** or **Verification Text** will be sent with a link depending on your previous selection. Click on link to reset your PIN.



- G** Enter your new 4-digit PIN. Re-enter your 4-digit PIN and tap **Update PIN**.



KinderSign English

Select a new PIN

Choose a new PIN to enter attendance

PIN

4 Digit PIN

Confirm PIN

Update PIN

- H** A notification appears showing a successful PIN change.

- I** Reopen KinderSign and enter your 10-digit telephone number, then enter your new PIN to successfully login.